

JAGUAR IP-VRS
IP Voice Recording System

1. IP VRS

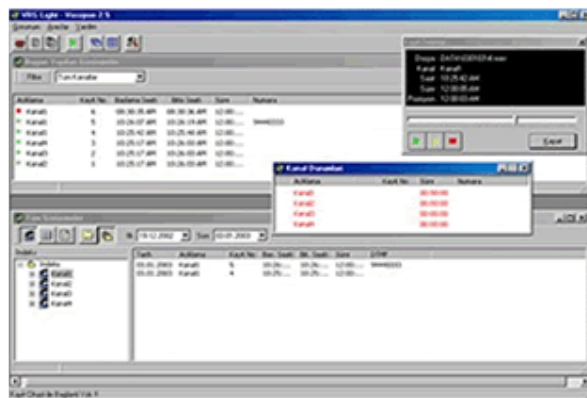
1.1 Basic Configuration and Specifications



- . WinNT Service Application
- . Windows 2000 / XP pro
- . SIP / H323 / SKINNY / RTP support
- . Stand Alone CallDetails DB
- . Easy integration to CallManager and other systems
- . Record on Demand
- . IIS Support
- . Win32 or ASP / WEB Based Easy

- User Interface
- . Protocol / Voice Activity
- . 200 Line per Server
- . Line / User Based Authentication
- . IE & Media Player Support
- . 1/8 Compression Ratio (1 Hour = 3.6 MB)
- . LAN / WAN Support
- . Web Based Remote Management
- . Automatic cd Backup (optional)

1.2 Recorder Screen Shots



2. IP VRS - Voice Recorder System

2.1 IP VRS

IP VRS (Voice Recording Solution) is designed to work on the Cisco AVVID architecture. With the IP VRS, enterprises are able to communicate via IP phone safely, record conversations real-time, and review them at a later time.

With IP VRS, the main focus is to meet the entrepreneurial requirements of today's competitive financial enterprises, call/communication centers and service companies within their sectors using IP infrastructure.

The system is integrated with the Cisco Call Manager, allowing the system to record calls along with miscellaneous information such as the Calling ID, or the Called Part, which in turn, allows the user to speed-sort calls according to different criteria.

With the IP VRS, using a computer with only one CPU, it is possible to process a total of 200 parallel lines. The system can be configured so that all the machines in the current network are parallel processed 100%; it also can be designed, with the possibilities offered by general IP format, so that it uses a minimum number of record ports.

The IP VRS works as a WinNT service on a separate PC designated for the recording application. The minimum requirements of the PC that is to run the IP VRS software are as follows:

Processor	Pentium IV 2 GHz
Memory	512MB
Hard Disk	Minimum 20Gb
OS	Windows 2000 Professional or higher
Software	SQL license

IP VRS offers support for SIP / H323 / Cisco Skinny and RTP. According to the requirements of the enterprise VRS can be customized to record all calls, or the recording process can be left to the decision of the user (On demand recording).

The calls recorded by IP VRS can be managed remotely by a Win32 or ASP-based interface, and said calls can be speed-sorted, reviewed or relistened according to criteria transferred through a web-based interface.

Since the IP VRS requests authentication by line and user, only authorized personnel can record authorized extentions or external lines. Recorded calls can be listened to by standard Windows Media Player. Each of these calls take up a hard disk space of about 3,6 MB's per hour.

IP VRS offers an optional Automatic CD Backup feature.

As the VRS runs on the standard Windows Platform, and uses the standard SQL database, customers are able to work with customized and/or personal hardware and software recieved from their suppliers.

2.2 Advantages of the IP VRS

- The default installation with only one package supports instant integration and voice recording ports up to 200 lines.
- Scalability allows the enterprise to use multiple powerful hardware systems to process large and chaotic infrastructures.
- Record management and listening functions are offered via an easy-to-use web interface.
- Voice recordings can be saved in many different media, such as DAT, DVD, CD or any Windows 2000 supported drive.
- System security is provided by standard X.509 certificates, SSL technology, and Windows NT/2000 security layering.

2.3 IP VRS Phone Support System

- Cisco CallManager V3.0 (8) or higher

2.4 IP VRS User Interface and Codec's

- Microsoft Internet Explorer 5.1 or higher for Users, and Microsoft Internet Explorer 5.5 or higher for Administrators.
- Microsoft Windows Media Player V6 or higher
- G.711, G.723.1, G.729A, GSM

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